

We follow a reliable refund policy to let our customers feel privileged about their association with us. Please read the guidelines governing the refund policy.

1. You may cancel your account at anytime by emailing support@contentz.com
2. Once your account is cancelled, you will no longer have a dedicated account manager.
3. If you cancel the Service in the middle of the plan, you will not be charged again from next billing cycle.
4. We reserve the right to modify or terminate the Contentz LLC service(s) for any reason, without notice at any time.
5. Fraud: Without limiting any other remedies, Contentz LLC may suspend or terminate your account if we suspect that you (by conviction, settlement, insurance or investigation, or otherwise) have engaged in fraudulent activity in connection with the services offered by us.

6. Note: No refunds are offered, even if a plan is canceled mid-month.

15 Day No Obligation Cancellation

Contentz LLC offers marketing services to companies under a 15-day no obligation cancellation policy. The no obligation cancellation begins immediately upon account activation. The 15-day no obligation cancellation period only applies to new customers and does not apply to existing customers that have a subscription plan. Contentz LLC will also not honor a free trial period for customers who were once paying subscribers, cancelled, and then decided to re-instate their subscription to Contentz LLC.

At any time during the 15-day, potential subscriber (customer) can cancel their account and will be refunded in full with a minor service charge.

In order to continue using marketing services after the 15-day no obligation cancellation period, you will be automatically be put to continue to your selected payment plan which you have selected initially at time of buying from range of selections of monthly or receiving a discount by paying for half yearly or full year of service.

Monthly Billing, Cancellation, and Refund Policies

Contentz LLC charges and collects in advance for use of the marketing services. All services rendered are non-refundable. Once a customer selects a subscription plan and provides billing information,

Contentz LLC will charge the full, monthly subscription amount with the first payment due on signing.

All subscriptions monthly, and renew automatically on their due renewal date according to date of purchase until officially cancelled in writing. Customers may cancel anytime by emailing a notice to: support@contentz.com

Customers will receive an email from Contentz LLC confirming that their subscription to the marketing services service has been cancelled.

Important: No refunds or credits for partial months, quarters or years of service will be refunded to a customer upon cancellation.

All fees are exclusive of all taxes, levies, or duties imposed by taxing authorities, and the customer is responsible for payments of all such taxes, levies, or duties.

The fees that Contentz LLC charges for the monthly services exclude phone, and Internet access charges, as well as other data transmission charges. Any currency exchange settlements are based on the customer's agreement with the payment method provider. To be clear: these charges are the customer's responsibility.

Customers have the ability to upgrade or downgrade their subscription plan for the marketing services services at any time. For any kind of upgrade or downgrade in subscription, customer has to write to support@contentz.com.

The chosen method of billing will automatically be charged the new subscription rate on the next billing cycle.

With regards to downgrades on a subscription, Contentz LLC does not issue refunds or credits for partial months of service.

Contentz LLC reserves the right to refuse/cancel a subscription to any of the marketing services services bought from contentz.com, If Contentz LLC refuses a new or renewing subscription/membership, registrants will be offered a refund on prorata basis of pending days in subscription plan bought with an additional cancellation charge of \$4.99.

These above policies apply to all the marketing services services listed on Contentz LLC unless otherwise noted in the corresponding program materials.